

# PRIVACY POLICY

## CLIENTS/PARTNERS

### **Article 1- General principles**

NV PACIFIC INDUSTRIES EUROPE (hereafter: "PIE") is convinced that the privacy of its clients and partners is of essential importance. Personal data is therefore handled and protected with the utmost care, in full compliance with requirements laid down by existing privacy legislation.

This privacy policy provides you with information about how, and under what conditions, we will process your personal data.

Please read through this privacy policy carefully and take note of its contents. Future amendments to this privacy policy cannot be ruled out.

If PIE intends to further process the personal data for a purpose other than the one for which it has been collected, it shall provide the data subject with the necessary information in this regard.

PIE wishes to emphasise that the data subject is never under any obligation to provide PIE with the requested data.

For the purposes of processing personal data within the scope of the activities such as those referred to in this policy, NV PACIFIC INDUSTRIES EUROPE, located at Pegasuslaan 5 in 1831 Machelen, Belgium, regards itself as the data controller as referred to in the General Data Protection Regulation.

### **Article 2- The data subject's data**

PIE collects and processes the data subject's data directly by means of personal meetings, telephone conversations and/or e-mail. In this way, the following information is processed by PIE:

- the contact person's name;
- the contact person's contact details.

PIE does not collect or process any sensitive information, such as data revealing your race or ethnic origin, political, religious or philosophical beliefs, any trade union membership, your health or sex life.

PIE never deliberately asks or collects personal data from children under the age of 16. If PIE discovers that it has unknowingly collected personal data from a child under the age of 16, it will remove the personal data of that child from its files as soon as reasonably possible.

### **Article 3- Security and confidentiality**

PIE undertakes all the necessary steps to guarantee the security of personal data. To ensure that your data is protected from, among other things, unauthorised access, unlawful use, loss or unauthorised modifications, PIE makes use of various security technologies and procedures.

The necessary measures have been taken at physical, electronic and organisational levels to safeguard the security and confidentiality of personal data. PIE will continue to enhance its security procedures as new technologies become available.

In accordance with the applicable statutory requirements, PIE will provide adequate security measures to protect the manual and electronic processing of the respective contact person's data and to prevent it from being misused in any way.

#### **Article 4- Data retention**

PIE does not store personal data any longer than is strictly necessary to execute an agreement and/or trade relation for which the personal data is collected.

This means that the personal data may be held for a reasonable period after a final interaction with PIE. When the personal data is no longer required, it will be destroyed or removed in a safe manner.

#### **Article 5- Purpose and statutory base**

PIE uses the personal data it processes exclusively to facilitate a new trade relationship and/or to trade on a regular basis with the respective company. It specifically includes the following activities:

- receiving orders;
- deliveries;
- invoicing;
- contacting in the case of questions, remarks, problems, complaints, etc.;
- mailing.

Processing of this data is necessary for the performance of an agreement to which the respective client/partner is a party or in order to take steps at the request of the client/partner prior to entering into a contract.

#### **Article 6- Proportionality**

The data subject's personal data collected and processed by PIE is adequate, relevant and not excessive for the specific purposes for which it is collected and processed. The data subject's data is as accurate as possible and, if necessary, updated.

#### **Article 7- The data subject's rights**

The data subject whose personal data is processed is entitled to inspect his or her personal data processed by PIE.

Furthermore, the data subject also has the right to ask PIE to correct his or her data. "Correcting" is understood to mean, inter alia: supplementing, deleting, blocking or otherwise ensuring that the data subject's data is no longer used.

PIE is obliged to correct the data subject's data only if it is factually inaccurate, incomplete or irrelevant for the purposes for which PIE uses it.

Finally, the data subject has the right to request that PIE limit the processing of his or her data, to object to such processing and to transfer the personal data.

PIE will immediately provide the data subject with information about the follow-up to such request.

A request for access or the exercise of another right may be addressed to:  
[ttkawaka@pacific-ind.co.jp](mailto:ttkawaka@pacific-ind.co.jp)

## **Article 8- Receivers of personal data**

PIE shall not share the obtained personal data with third parties that wish to use the personal data for direct marketing, unless the data subject has given specific consent to do so.

PIE may also share personal data with third parties for other purposes, but only in the following cases:

- Affiliated companies

PIE may communicate personal data for legitimate business purposes (such as processing orders, handling complaints, etc.) to its affiliated companies or subsidiaries, which may be located in a country other than the country in which PIE has processed the data of the data subject.

- Service providers

PIE may call upon service providers, agents or contractors to provide services on behalf of PIE, including the provision of the PIE services available to the data subject. It is possible that, during performance of such services, these external parties may gain access to, or may have to process, personal data.

PIE requires a written agreement from such external parties, which may be located in a country other than the country in which PIE has processed the data of the data subject, that they will comply with all relevant legislation on data protection and security requirements with respect to such personal data.

- Statutory requirements and business transfer

PIE may disclose the processed personal data if it is legally obliged to do so or if PIE considers in good faith that such disclosure is reasonably necessary to comply with legal procedures or to respond to any claims.

In the event of a full or partial merger with or a full or partial acquisition of PIE by another company, the acquirer would have access to the information held by that PIE entity. Such information may contain personal data.

## **Article 9- Complaints, questions and remarks**

If the data subject has any complaints about the way in which his or her personal data has been processed, he or she always has the right to file a complaint with the Data Protection Authority. The contact details are to be found on the following website:

<https://www.privacycommission.be/en/contact-us>